

## INTEGRATED MANAGEMENT SYSTEM POLICY

The corporate mission of Trace One S.r.l. is to provide its customers with advanced IT solutions with high strategic and managerial content, supported by a design, implementation and assistance process aimed at identifying, understanding and meeting the customer's expectations in a timely manner.

Trace One S.r.l., in fact, places the Customer at the center of its business so that the solutions and products supplied satisfy, and where possible anticipate, his needs.

The goal of Trace One S.r.l. is to transform the satisfaction of acquired customers into knowledge to be used to expand its field of action.

Therefore,

- in order to continuously improve the system and its effectiveness to put in place procedures and processes aimed at providing a product and providing an after-sales service of excellent quality
- to consolidate the image of a quality, reliable, modern, competitive, participatory company, which protects the interest of the customer up to the end user, its staff and all interested parties
- in order to become a point of reference on the international scene for the development and implementation of innovative IT solutions aimed at managing the entire product life cycle

Trace One S.r.l. has adopted an **Integrated Management System for Quality and Information Security according to the UNI EN ISO 9001 and UNI EN ISO/IEC 27001 standards**, which attests to the Company's concrete commitment to continuous improvement and constitutes the reference for the identification and constant review of the objectives and results achieved, promoting the culture of prevention inside and outside the Company.

To achieve these important results and for the full achievement of the objectives set,

### the General Management

- monitors and reviews information concerning internal and external factors relevant to its strategic purposes and guidelines and that influence its ability to achieve the expected results
- identifies internal and external stakeholders relevant to the Integrated Management System and reviews the information concerning those stakeholders and their relevant requirements
- guarantees the monitoring of company activities in all its parts according to objective and measurable parameters to identify opportunities for improvement of fundamental processes
- annually defines the objectives and resources of its integrated management system
- identifies security needs through risk analysis that allows them to become aware of the level of exposure to threats of their information system, also considering the information risk associated with the use of Cloud services, with particular attention to:
  - real probability of an event happening;
  - vulnerability of the object of analysis, with respect to threatening events;
  - preventive value of the countermeasures implemented;
  - possibility of damage resulting from a potential security incident;

### Trace One srl

Via Leonardo da Vinci, 19 • I-20051 Cassina de' Pecchi (MI) - Italy • Phone +39 02 786203 - Fax +39 02 95341389  
P. IVA IT 10007350159 • Share Capital 100.000,00 € fully paid-up • C.C.I.A.A. Milano n° REA 1335427  
www.tarceone.com • info@traceone.com

- mitigating the harmful effects of the countermeasures implemented.
- guarantees the implementation and compliance with security policies and measures in all organisational, procedural and technological areas, including cloud services, in a homogeneous manner with respect to the defined objectives
- implements all the appropriate tools for the dissemination of the culture of improvement and innovation of all products, processes and services
- is committed to spreading the mentality of continuous improvement among its employees and collaborators, in the belief that Quality and Information Security must be a goal shared by all company functions
- undertakes to promote compliance with the three main objectives of information security in relation to:
  - **Availability:** that is, ensuring that authorized users have access to information and associated assets when needed;
  - **Confidentiality:** i.e., ensuring that information is accessible only to persons authorized to access it;
  - **Integrity:** that is, to protect the accuracy and completeness of the information and the methods of its processing.
- assigns company functions and tasks based on the skills and experience of each person and identifies areas of responsibility to stimulate improvement and consolidate collaborative relationships in order to create a serene work environment aimed at achieving common goals
- is committed to developing the professionalism of the staff and the full understanding and active implementation of the company policy through continuous training and training activities
- undertakes to create, or strengthen, tools aimed at more effective communication and to create adequate information channels internally and externally, in particular towards Customers and Suppliers, recognizing internal and external communication towards all interested parties as a driving factor for the achievement of the objectives
- undertakes to comply with the applicable regulations, both in terms of the quality of the service provided and for the assurance of the highest standards of information security
- undertakes to ensure strict compliance with the rules and laws that require the activity, such as T.U. 81/08 and EU Regulation 2016/679
- undertakes to document, implement, maintain, communicate and make accessible to all the policy of the integrated management system
- undertakes to respect and ensure that all company personnel comply with the internal procedures for the secure management of company assets and data

The Company Management believes that a program of this kind represents a concrete response to the growing needs of Quality and Information Security required by the market that allows Trace One S.r.l. to continue to think about the future with serenity and confidence and that can create a virtuous circle that produces positive effects also towards the outside world. generating a vector of social and economic development in the area.

Cassina de' Pecchi, 10.02.2026

**The General  
Management**

## Trace One srl

Via Leonardo da Vinci, 19 • I-20051 Cassina de' Pecchi (MI) - Italy • Phone +39 02 786203 - Fax +39 02 95341389  
P. IVA IT 10007350159 • Share Capital 100.000,00 € fully paid-up • C.C.I.A.A. Milano n° REA 1335427  
www.tarceone.com • info@traceone.com